Access Statement For Quality Bed and Breakfast

Introduction

We aim to cater for the needs of all visitors in our home based 4 bedroom Guest House. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- •There is a bus stop five minutes walk from us with a frequent bus service, timetables provided.
- •The main train station is 30 minutes away by car.
- •There is a local taxi service that has accessible taxis if required; we can make a booking for you.
- •Brochures and menus can be provided in large print.
- •We have an up to date website
- You can contact us via phone, post or email (details below)

Arrival & Car Parking Facilities

- •On Arrival to the property, unlimited street parking is available.
- •The surface is level, flat and made of concrete which leads to our front entrance.
- •We can assist guests with luggage.
- •The town centre is a five minutes walk from the Bed and Breakfast

Main Entrance & Reception

- The front door has one step 6cm high.
- •The front door is 83cm wide which leads into a small porch and then the second door into the Guest House is 83cm wide.

- •On entry into our home there is a hallway 2 metre by 3 metres with a wooden floor.
- •There is seating provided on the ground floor in the dining room.
- There is carpet flooring throughout the ground floor

Public Areas - General (Internal)

- Corridors have a good colour contrast and are well lit
- •The flooring on all corridors on the ground floor is carpeted.
- •The covering on stairs and upstairs corridors is short pile carpet
- •The breakfast room and is on the ground floor,
- •There are 15 stairs to all three bedrooms.
- •The stairs are 18cm high, 24cm deep and 85cm wide

Public Areas - WC

•Bedrooms are en suite but no public WC available

Dining Room

- •Breakfast is served in the breakfast room on the ground floor. There are no steps
- •Furniture is flexible and can be moved on request.
- •Tables have under space of 67cm high by 135cm wide and height of 73cm (legs on each corner). There are chairs without arms

Laundry

• Drying Facilities Available

<u>Shop</u>

Not available

Leisure Facilities

Not available

Bedrooms

- •There are 3 bedrooms, on the first floor.
- •There are 15 stairs to the first floor.
- •The stairs are 18cm high, 24cm deep and 85cm wide There is one bedroom on the second floor There are thirteen steps to the second floor the steps are the same size as the stairs to the first floor,

Room1

- •Door widths (main and bathroom) are 64cm wide
- Twin Bedded Room
- •At least 85cm routes within the bedroom e.g. to the side of beds, between beds and dressing table, therefore allowing for left or right transfer to beds in any combination
- •Furniture is moveable on request
- •Beds are 48cm high.
- Television with remote control
- Divan beds are provided
- •One upright Chair with no arms is provided in the room.
- •There is an en suite shower room (see below for details)
- •Fitted short pile carpet on the floor

Shower Room - Room 1

Door width 78cm outward opening.

The shower cubicle has a step/ledge 28cm high.

The Basin has a clear under space and is 62cm high.

The Toilet is 40cm high.

Good Colour contrast of floors, walls, fittings and fixtures,

Bedroom 2

- Door width (main and bathroom) are 76cm wide
- Double bedded room
- •There is approximately 50cm between the wall and each side of the bed (the bed does move so 120cm total space is available to one side)
- •There is 80cm free space at the end of the bed to the dressing table and wardrobe with a width of 2.57 metres.
- •There is an en suite shower room (see below for details)
- •Bed is 46cm high.
- There is a coloured T.V.
- •Fitted short pile carpet on the floor
- •Good contrast in décor

Shower Room - Room 2

Door width 78cm outward opening.

The shower cubicle has a step/ledge 28cm high.

The Basin has a clear under space and is 62cm high.

The Toilet is 40cm high.

There is a horizontal rail beside the toilet on the left hand side.

Good Colour contrast of floors, walls, fittings and fixtures,

Bedroom 3

- •Door width (main and bathroom) are 79cm wide
- Double bedded room
- •There is approximately 40cm between the wall and each side of the bed.
- •There is 90cm free space at the end of the bed to the dressing table and wardrobe with a width of 2.57 metres.
- •There is an en suite bathroom (see below for details)
- Bed is 46cm high.
- •There is a coloured T.V.
- Fitted short pile carpet on the floor
- •Good contrast in décor

Bathroom - Room 3

Door width 78cm outward opening.

The shower cubicle has a step/ledge 28cm high.

The Basin has a clear under space and is 62cm high.

The Toilet is 40cm high.

Good Colour contrast of floors, walls, fittings and fixtures,

Bedroom 4

- Door width main door 76cm Bathroom Door 67cm
- Super King Size Bed
- •There is approximately 76 between the wall and each side of the bed (the bed does move so 72cm total space is available to one side)
- •There is 50cm free space at the end of the bed to the dressing table and wardrobe with a width of 112cm.
- •There is an en suite bathroom (see below for details)
- •Bed is 64cm high and 190cm Wide.
- •There is a coloured T.V.
- •Fitted short pile carpet on the floor
- Good contrast in décor

Bathroom - Room 4

Door width 67cm Sliding Door

The shower cubicle has a step/ledge 28cm high.

The Basin has a clear under space and is 62cm high.

The Toilet is 40cm high.

Good Colour contrast of floors, walls, fittings and fixtures,

Additional Information

- Assistance dogs are welcomed.
- Mobile phone reception is generally good
- •We are able to use the front and back doors in the need of evacuation; the fire alarm rings continuously if evacuation is needed. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- •We are happy to take delivery of hired equipment (please let us know if ordered-telephone number below for hirers)
- We are a no smoking building
- •Fridge available in the dining room for medication, drinks and fresh milk accessible 24hrs.

Contact Information

- •Address: Beckside Guest House, 5 Wordsworth Street Keswick, CA12 4HU.
- •Telephone: 017687 73093
- •Email: info@beckside-keswick.co.uk
- •Website: www.beckside-keswick.co.uk
- •Hours of operation: Open all year Hours flexible to business, the Guest House is our home so occupied 24 hours. Mainline telephone answered 8am-11pm, mobile contact is available during the evening if assistance is required and during the day if we are out the number is 07872070048.
- •Local public transport numbers: Bus 01946 63222 Train 08457 484950.
- Local accessible taxi numbers: 017687 72676

Future Plans / Improvements

We have installed sensor lights on each floor and the porch, all rooms and shower rooms have been updated, and the dining room has been redecorated and furnished.

We continue to maintain and update when ever possible.

We welcome your feedback to help us continuously improve if you have any comments please phone 017687 73093 or email info@beckside-keswick.co.uk